



Assessment Findings Appeal Board 2015

Assessment Findings Appeal Board

While the Verego must maintain an independent position throughout the assessment process, Verego's objectives are to ensure that each assessment:

1. Results in an appropriate determination by Verego regarding the assessed company's compliance on each of the Scoreable Items/Areas in the Verego SRS Certification or Verego Supplier Assurance Program.
2. Provides an opportunity for both the assessed company and the Verego Assessment Team to learn and improve.

Accordingly, Verego should make every effort to resolve differences of opinion regarding assessment findings during the assessment visit. However, recognizing that valid differences of opinion may result from the assessed company's own personal evaluation of the situation, the Verego Certification Oversight Committee has established 1) an independent Assessment Findings Appeal Board, 2) Appeal Requirements, and 3) an Appeal Process for resolving these differences of opinion.

Purpose

The Assessment Findings Appeal Board ("Appeal Board") is an independent body established to provide companies seeking certification or assurance to the Verego SRS Standard with a mechanism to obtain an independent review of the Verego Assessment Team's findings on specific Scoreable Items/Areas.

Membership

The Appeal Board comprises three or more individuals who are appointed by the Verego Certification Oversight Committee for one-year terms. To be eligible for appointment to the Appeal Board, individuals must:

- Have an in-depth knowledge of both the Verego SRS Standard and corporate responsibility
- Not be actively involved in the daily operations of Verego
- Not be employed by an assessed company or an organization which "outsources" a significant volume of business to assessed companies
- The Appeal Board is made up of 3 individuals, the Verego Chairman and two members of the Steering Committee or Technical Advisory Council

Appeal Board members may be reappointed by the Certification Oversight Committee for an unlimited number of (additional) one-year terms.

Authority

The Appeal Board has the authority to review and either uphold or reverse the Verego Assessment Team's determination of the assessed company's compliance with any of the Scoreable Items/Areas in the Verego SRS Certification or Verego Supplier Assurance Program. The ruling of the Appeal Board is binding on both the assessed company and the Verego Assessment Team.

Appeal Requirements

1. The issues must first be raised with the Verego Assessment Team and appropriate efforts be made to remediate the discrepancy before engaging the Appeals Board.
2. A written letter requesting an appeal including a summary of the situation and why the appeal is necessary.

Appeal Process

